

June 6, 2002

GTL assessed at CMM Level 4

<http://www.indiainfoline.com>

GTL, a leading Network Engineering and IT services major, has been assessed for the highly prestigious MM Level-4 from Carnegie Mellon University, in Pittsburgh, USA, for 'Enterprise Solutions-Software Development'.

A SEI-authorized Lead Assessor Anamika C from KPMG carried out the assessment. With this assessment, GTL joins a select band of companies worldwide to be assessed at this level.

The assessment has been achieved in a short time of four years since the inception of the software group in the company, which itself is an achievement.

Rajeev Sharma, Head-Software Business, GTL, said, "This is a further step in Our Quality Road Map. As a customer focused company, we are always committed to the pursuit of delivering high-quality solutions to meet customer delight. As an IT Services company, a good foundation attained by implementing higher maturity practices in software development puts us in a strong position when offering integrated solutions."

As per Prof. S C Sahasrabudhe, GTL's Chief Technology Officer, "The crucial aspects of independence and escalation facility available to the Quality group ensures that the processes adopted for design & development of software are minutely reviewed at every stage of lifecycle and solutions are thoroughly tested prior to final delivery to the customer. The artifacts available in the organisational process database (PDB) are being used by projects, and contributions are being made to it Continually. The improvements are now visible on the Process Capability Baselines (PCB) maintained at organisation level for all projects."

The company benchmarks itself against international quality standards, like ISO 9000, CMM to facilitate quality improvement. The software team develops solutions that enable it to provide integrated offerings to customers.

CMM is regarded as the best means to measure the quality and maturity of an organisation's software project management, development, maintenance and migration processes. The Level 4 CMM assessment signifies that GTL has a well-defined, measured process for delivering software solutions that is integrated into its management processes.